# NATIONWIDE LIMITED WARRANTY PROGRAM

# **REGISTRATION CERTIFICATE**

<b>CUSTOMER INFO</b>	ORMATION VEHICLE INFO	ORMATION			
Date of Purchas	e: Invoice	e #: Year: _	Make:		
Customer Name	2:	Mode	d:	Mileage:	
TIRE INFORMAT	TON				
Quantity:	Brand:		Model:	Size:	
DOT # Tire 1:	Tir	re 2:	re 3:	Tire 4:	

# **Nationwide Limited Warranty Program Information**

Congratulations on the purchase of your new tires and the Lubricar Inc, dba Jiffy Lube Nationwide Warranty Program. Your Warranty program covers your tires against road hazard damage for a period of 3 years or until the tire(s) is worn to 2/32", whichever occurs first. Road Hazard damage is damage that occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving conditions. Damage caused by nails, glass, or potholes are the most common examples. This limited tire warranty is issued and made by the Jiffy Lube service center from whom you purchased the tires, and is separate from, and in addition to, the warranty coverage provided by the manufacturer of the tire. The warranty coverage applies only to the original purchaser and is not transferable. This is a product warranty and is not insurance; accordingly, it is not subject to state insurance laws, but is subject to state laws concerning warranties.

#### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

- 1. If you are within 25 miles of the location in which you originally purchased the tires and the tire warranty plan, you must return your vehicle and the damaged tire(s) to that location. If you are farther than 25 miles from the original place of purchase, you may call the Jiffy Lube service center the tire(s) were purchased from for assistance in finding a location capable of servicing your vehicle in the area. You may also find your own servicing location and have them call the Jiffy Lube service center to process a claim. Alternatively, you may submit a claim via email to: <a href="mailto:cutomerservice@myjiffy.com">cutomerservice@myjiffy.com</a>. You will need to include your repair or replacement invoice along with the details listed in items 2 4 below.
- 2. You must present or email this Registration Certificate along with your original invoice identifying the purchase of the tires and the tire warranty plan.
- 3. A record indicating the tire received proper care and maintenance, as prescribed by the tire and vehicle manufacturers must also be presented. This includes, but is not limited to, tire rotation invoices.
- 4. Tires must be made available for inspection by the Jiffy Lube service center or picture(s) of damaged tire if submitting a claim via email.
- 5. All claims must be submitted within 60 days of the date the damage was incurred. If you are unable to provide the information listed above, this warranty shall be void.

#### **EXCLUSIONS AND LIMITATIONS**

The following vehicles are not eligible for coverage: Any emergency service vehicle, any vehicle used for hire, towing, construction or postal service. Any vehicle used for farm, ranch, agricultural, or off-road service. Coverage excludes damage from off-road use (off-road use is defined as driving on anything other than a paved or gravel road maintained by state or local authority). Coverage excludes damage from collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, brake lock up, wheel spinning, torque snags, etc.). Also excluded are damages resulting from mechanical failures (i.e., failed shocks, struts, alignment, etc.) or interference with vehicle components (i.e., fenders, exhaust, springs, etc.). Also excluded are any tires that have been retreaded, recapped, regrooved, remolded, tubed or repaired in a manner other than per manufacturer's guidelines. This plan covers only the tires registered to the customer and listed by DOT number on the original invoice or warranty certificate.

CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED. Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No expressed guarantees given other than that stated herein. This service plan gives you specific legal rights; you may have other rights which vary from state to state. You may return the invoice to the selling dealer within 10 business days of purchase for a full refund of the amount paid for this road hazard plan.

## **FLAT TIRE REPAIR**

If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at a participating Lubricar Inc., dba Jiffy Lube service center. The repair will be provided to you free of charge, at a participating Jiffy Lube service center. If the repair is performed elsewhere, the plan will cover the tire repair up to \$20.00 with receipt. The road hazard coverage will remain in effect on the covered tire for the remainder of the warranty period. You do not need to purchase new road hazard coverage for a tire that has been repaired.

## TIRE REPLACEMENT COVERAGE

Road Hazard: If a tire covered by this plan becomes unserviceable because of a road hazard during the warranty period, it will be replaced with a new tire. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. When tire failure occurs, the tire will be covered 100% in the 1st year, 50% in the 2nd year, and 25% in the 3rd year. When the tread is worn down to 2/32" (to the treadwear indicators) the tire is considered worn out and is not eligible for road hazard adjustment. If you want road hazard coverage on the replacement tire, you must purchase a new plan for that tire.

Manufacturer Treadwear Warranty: If the tire tread wears out prior to the manufacturer's warranted miles, the tire will be replaced on a prorated basis. Proration will be calculated against the original purchase price, based on elapsed miles, as it relates to the warranted miles. Treadwear warranty not applicable to Ultra High Performance (V rated and above) and Light Truck (LT) rated tires where applicable. Excludes tires prematurely worn due to misalignment, worn or defective suspension parts, over or under inflation and lack of rotation. Manufacturer treadwear warranty is separate from Road Hazard Warranty. Vehicles equipped with TPMS (Tire Pressure Monitoring System) may incur additional costs for tire rotations, flat repairs and tire replacements due to additional labor required for resetting the TPMS sensors. This warranty does not cover subsequent damage to TPMS sensors incurred during a tire failure or flat tire.