

Thank you for calling Jiffy Lube (MulitiCare) & (TechnaGlass),
my name is _____ how may I help you today?

CUSTOMER: "How much is your oil change?"

Our Signature Service oil change is \$XX.99 and includes:

Changing the oil with up to 5 quarts of quality motor oil,

Changing the oil filter,

Inspecting key components,

Checking and Filling the tires and multiple vital fluids,

Cleaning the exterior windows and vacuuming the interior floors

and no appointment is needed.

We can also provide you with a free brake inspection.

Do you know where we are located?

CUSTOMER TALKING – Answer any other customer questions

I appreciate you calling and please ask for _____ when you come in and I'll be happy to take care of you.

Use information below if customer has additional questions about Signature Service specifics

Change	Inspect	Check / Fill	Clean
<ul style="list-style-type: none"> ○ Oil with up to 5 quarts of quality motor oil ○ Oil filter 	<ul style="list-style-type: none"> ○ Brake fluid level ○ Serpentine belts ○ Wiper blades ○ Antifreeze/coolant reservoir level ○ Engine air filtration system ○ Exterior lights ○ Chassis, lubricate when applicable 	<ul style="list-style-type: none"> ○ Tire pressure ○ Transmission/transaxle ○ Differential ○ Transfer case ○ Power steering ○ Windshield washer ○ Battery water 	<ul style="list-style-type: none"> ○ Exterior windows ○ Vacuum interior floors