

TechnaGlass	ASE Certified Technician	Crossover Technician	Technician
Always	Always	Always	Always
<ul style="list-style-type: none"> -Inspect Every Windshield -Clean Every Windshield -Talk with Every Customer -Do repair when sold -Print Quotes -Get customer doors -Complete Tidies 	<ul style="list-style-type: none"> -Inspect Every Car -Ensure unusual conditions noted on ROC -Does complete Brake Inspections when sold (pull calipers) -Builds Estimates (2 copies) -Communicates w/ CSA or TL on time updates & informs when ready for ring out -Complete Tidies 	<ul style="list-style-type: none"> -Greet Customers -Ensure unusual conditions noted on ROC -Does complete Brake Inspections when sold (pull calipers) -Builds Estimates (2 Copies) -Does ancillaries (Including ET) -Complete Tidies 	<ul style="list-style-type: none"> -Be ready -Greet Customers -Inspect Every Car -Stay in assigned position -Ensure unusual conditions noted on ROC -Complete Tidies
Sometimes	Sometimes	Sometimes	Sometimes
<ul style="list-style-type: none"> -Greet Customers -Clean the windows -Drive cars in & out of the bays -Help move cars around -Ring Outs: Focus on future glass 	<ul style="list-style-type: none"> -Greet Customers -Drive cars in & out of the bays -Does ancillaries (Including ET) -Help move cars around 	<ul style="list-style-type: none"> -Work a position -Drive cars in & out of the bays -Ring Outs 	<ul style="list-style-type: none"> -Inspect Windshields if no TG -Print 2 Quotes if no TG -Builds Estimates (2 Copies) B&S
Never	Never	Never	Never
<ul style="list-style-type: none"> -Work a Position -Vacuum -Forget "Always" Duties take priority over "Sometimes" Duties <p>(Unless Directed by Manager to do so in extreme situations)</p>	<ul style="list-style-type: none"> -Wait around for work -Work a Position -Vacuum <p>(Unless Directed by Manager to do so in extreme situations)</p>	<ul style="list-style-type: none"> -Wait around for work <p>(Unless Directed by Manager to do so in extreme situations)</p>	<ul style="list-style-type: none"> -"Help" without being guided <p>(Unless Directed by Manager to do so in extreme situations)</p>